

ZEN MOTORCYCLE TOURS BOOKING FORM

Tour Name Date

As per passport	Mr/Mrs/Miss	First Name	Surname	DOB
First Rider				
Pillion/2 nd Rider				

Bike Make		Model		CC		Reg No	
Bike Make		Model		CC		Reg No	

Contact Address

.....Post Code

Tel Home Mobile Email

Next of kin: NameAddressTel

How did you hear about us?.....

Accommodation

Double	
Twin Bed	
Single	
Single willing to share	

Ferry

Northern Crossing	
Southern Crossing	
Willing to share ferry cabin	
Make own arrangements	

Tour Costs

Rider	
Pillion/2 nd Rider	
Extras	
Total	
I enclose deposit/full tour cost of £	All tours require £100 deposit

Booking Terms

The relevant deposit is to be included with booking form. The balance of the account will be due 1 calendar month prior to tour departure date (UK tours) and 2 calendar months prior to departure for European tours. Please read the full list of terms and condition overleaf. I (we) have read and understood the conditions as laid down in the booking terms. I confirm that I am a competent rider and that my motorcycle is road legal, mechanically sound and of a type suitable for touring. I will in no way hold "Zen Motorcycle Tours" responsible for any accidents or mechanical breakdowns whilst on tour.

Name Signature Date

Please make cheques payable in Sterling to **Zen Motorcycle Tours** and return together with **booking form** and a copy of your **European insurance cover for your bike** to: Zen Motorcycle Tours Cefn Llanfair Dwyran Anglesey LL61 6AX or by Bank Transfer using Sort Code 51-61-28 Account No: 73732931 with your name as reference.

Terms and Conditions

Deposit

A deposit of £100 per person should be submitted with your completed booking form. On receipt, a booking confirmation will be issued; confirming your place on the tour, and showing the date your balance becomes due. Tours booked within 30 days of departure for UK tours (60 days for European tours) will require payment in full at the time of booking.

Balance of Payment

Whenever possible communication will be carried out by email, we do not send a final invoice, so please note that we request the balance of payment for your tour one calendar month prior to departure for UK tours and 2 calendar months prior to departure for European tours. Late payment may result in the loss of your deposit and cancellation of your tour.

Surcharges

Circumstances beyond our control may dictate an increase in the cost of your tour. Any increase less than 2% of the published price will be absorbed within the original price - any increase over 2% we may need to add to the final invoice.

If You Cancel

All cancellations must be in writing and the following terms apply:

- Loss of full deposit unless cancellation is on medical grounds, in which case we will require proof in the form of a note from your doctor.
- You may transfer your deposit to another tour within the tour season that you booked. In the event of you cancelling that tour, you will lose your deposit.
- You may transfer your booking to another person. However, you will be liable for any administration costs and will be responsible for your nominee paying their monies in full.
- Between 30 and 15 days before departure (UK); 60 and 30 days (European) if balance paid: 25% credit towards another tour (valid for 12 months).
- Less than 15 days before departure (UK), and 30 days (European): no refund.
- To cover this eventuality, we strongly recommend you take out Holiday Cancellation Insurance.

If We Cancel

We reserve the right to cancel any tour - however, this would only become necessary in exceptional circumstances. In such an event, we would hope to offer you an alternative. If this were not possible or acceptable, we would issue a full refund. Zen Motorcycle Tours will not be held responsible or offer a refund/compensation in any of the following situations: war, riots, civil unrest, terrorism, natural disaster or any unforeseen cancellations due to industrial disputes and/or weather.

Tour Changes

Arrangements for your tour are made months in advance. It is therefore inevitable that changes can occur. In most cases, these changes will be minor and will not affect your holiday. However, in the event of a major change, we will advise you immediately and you may then (a) continue the tour with the new itinerary, (b) accept an alternative of the same or similar value, or (c) cancel your holiday with a full refund.

Our Responsibilities

We accept responsibility for supplying as near as physically possible a tour package as described on our website. We are unable to control any deficiencies in services due to local conditions, maintenance, industrial dispute or weather.

Your Responsibilities

- a. To advise Zen Motorcycle Tours of any illness, infirmity, allergies or dietary needs that may affect your touring holiday.
- b. For European tours, you will also be required to fill in a full Personal Details Form.
- c. Be a competent rider with a machine that is road legal, mechanically-sound and of a type suitable for touring.
- d. Hold a valid Certificate of Insurance covering machine, rider and pillion.
- e. Have the ability to get yourself and/or bike home in the event of a breakdown, accident or emergency.

For overseas tours you must have the following documents:

- f. Valid UK passport (ensure visa not required if non-UK).
- g. European Health Insurance Card (EHIC) (can be obtained online at www.dh.gov.uk/travellers, by phoning 0845 6062030, or by post from any main Post Office) Note: E111 Certificate is no longer valid
- h. European insurance cover for your bike - must include repatriation in the event of an accident or serious breakdown.
- i. Personal Travel Insurance for yourself and pillion (if appropriate). This must include medical cover including any possible repatriation in the event of serious illness or accident. We also recommend you include cancellation cover.

NB: Breakdown and Personal Insurance (g & h) are compulsory on our European tours and we will require evidence of policies before departure.

Complaints Procedure

In the event of a complaint, in the first instance, you should approach the tour representative. If you still consider that your complaint has not been properly addressed, you should put your comments in writing and send them to: Zen Motorcycle Tours Cefn Llanfair Dwyran Anglesey LL61 6AX.